



# VACANCY

## Service Supervisor

We currently have a vacancy for a full time Service Supervisor. Working in our busy Service Department as part of a small team, the successful candidate will ideally have an NVQ3 or higher in an engineering discipline with experience in engineering service activities and technical fault finding. Ideally from the mobility lift industry with good health and safety knowledge, you will have the ability to interpret engineering and electrical schematic drawings and to communicate effectively with both engineers and customers.

Tasks include:-

- Plan and prioritise work from field reports, insurance reports and customer information
- Send letters and quotations to customers
- Ordering and arranging dispatch of spares to field staff
- Assist in planning and coordinating training for field staff
- Support out of hours escalation function
- Attend contract meetings with new and existing customers
- Offer technical support and fault finding guidance

Starting date: As soon as possible

Full job description available on request

Applications to : [careers@wessexlifts.co.uk](mailto:careers@wessexlifts.co.uk)

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